

## RETURNS FORM

Instructions: Please advise via email (leonie@nevaleaalpacas.co.nz) within 7 days of the date you received your order of your intention to return it.

Complete the details below and include this form with your item(s). You must ensure that each item you are returning still has the original swing tags attached. Items not in their original state may not be accepted as a return.

We ask that you return the item(s) within 14 days from the date that you received them otherwise your return may not be accepted.

Customer Details Name : \_\_\_\_\_

Contact Number : \_\_\_\_\_

Email : \_\_\_\_\_

Address : \_\_\_\_\_

Order Details:

Order Number : \_\_\_\_\_

Date of Order : \_\_\_\_\_

Item	Size	Qty	\$\$\$\$	Reason for Return

Reason Codes: 1 Wrong Size

2 Quality Issue

3 Incorrect Fit

4 Other (please explain) \_\_\_\_\_

Please package the item(s) up that you wish to return, and post/courier back to us as per our Return procedure.

Thank you. We will be in touch with you as soon as we receive and process your return